



Bunjum Social Housing Newsletter

**Merry
Christmas**

December 2024
Jinga Wallah - Welcome



Bunjum Social Housing Update:

Bunjum Social Housing Newsletter is about providing an opportunity to continue positive engagement with Bunjum Community Tenants, providing real benefits to Tenants and improving our housing service and delivery. We host regular Tenant Yarn ups to seek your input, provide information, resources and tools to empower Bunjum Tenants to be empowered on decisions that may affect their Tenancy.

Bunjum Property Managers Message:



LKP are Bunjum Property Managers, and the friendly Team are there to assist you regarding all tenancy matters. Call Lisa and Team on 0457592916.

LKP Christmas CLOSURE period will be from FRIDAY 20th December 2024 – MONDAY 13 January 2025.

However, we will be contactable for emergencies as usual and any other urgent property matters.

Emergency Trades

Electrician - Rob Ward Electrical 0401 279 894

Plumber - Rix Plumbing (just waiting for trade to confirm number)

Handyman - Refer to LKP 0457 592 916



Have a wonderful holiday season and Happy New Year to all Tenants and your Families and looking forward to working with you in 2025.

Regards,

Lisa, Brooke, Paige.





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Bunjum Tenant Information



Bunjum will be closed on 20/12/2024 for a Bunjum Team Event from 11:30am – 2pm for Bunjum Offices & Bunjum JBCFC Staff.

Bunjum Offices Closures for 44 Tamar Ballina & 10 Hayman Support Offices is below:

CLOSED: Friday 20th December 2024 from 11:30am

REOPEN: Monday 13th January 2025 from 8:30am



Bunjum JBCFC

**CLOSED: Wednesday 18TH DECEMBER 2024 – LAST DAY FOR CENTRE
JARJUMS**

REOPEN: MONDAY 6TH JANUARY 2025



Bunjum encourages all Tenants to continue paying rent and arrears and if you are having difficulties in paying rent or arrears, please contact Bunjum Property Manager by phoning 0457592916

BUNJUM EMERGENCY ASSISTANCE REDUCED SUPPORT SERVICE:

ONLY AVAILABLE ON DAYS & TIMES SERVICE NOT AVAILABLE ON PUBLIC HOLIDAYS:



CONTACT BETWEEN 10AM –12NOON

23RD & 27TH DECEMBER 2024, 3RD, 7TH & 9TH JANUARY 2025

Contact: Isobel on 0484371737 and if unavailable then Nita— 0428118784.

Text or Phone and if unavailable leave a message & we will contact you back



Bunjum Tenant Survey

We **NEED YOUR FEEDBACK** - Bunjum Property Management Team have distributed the **Tenant SURVEY TO COMPLETE**, Please forward to us or hand deliver to Bunjum Offices. Please complete attached survey and receive your **FREE GIFT VOUCHER on completion of returned Survey's..... THANK YOU**



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HOUSING SUPPORT CONTACTS

Northern NSW Aboriginal Tenants Advice and Advocacy Service (NATAAS)

PH: 1800 248 913 or (02) 6643 4426

The Northern NSW Aboriginal Tenants Advice and Advocacy Service (NATAAS) provides advice and advocacy to Aboriginal clients who have issues with their tenancy whether in social, community, or private housing. We provide telephone advice, letters of support, attend the Tribunal if you require support, and mediation where necessary with housing providers on your behalf.

Tenant Yarn ups – 2024

Bunjum Management would like to thank those Tenants who participated in the YARN Ups in 2024.

We will continue hosting Tenant Yarn ups in 2025 and encourage Tenants to come along join in on Bunjum Community Tenant Yarn up Days as we need your input, and it is an opportunity to let you know about Bunjum services, other services, and agencies you like to know about plus make an item for your home.

Items raised by Tenants present at Yarn up on 12/11/2024 were:

- feedback on the NSW Housing for Health (H4H) program as well as actual works completed and not completed.
- Repairs and maintenance – length of time
- Centrelink Centrepay process and Bunjum Team outlined if these are stop we receive note from Centrelink
- Tenants would like more information on what happens to the annual Property Inspections

Bunjum Management to provide summary back to Tenants on raised points in late December or early January 2025 to their inquiries.



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Support Services Contacts – Over Bunjum Closure Period:

As Bunjum is closed over the holiday period below are services who you can contact. Stay Safe.

Please check with these below Service Supports has they may have different hours and requirements for assistance during holiday period.

- Bullinah Health Service (6681-5644) last day 23rd December 3pm Reopen 9am 2nd January 2025
- Mary's Place (02) 7203-3601)
- Vinnies Ballina (6686-4072)
- Momentum Collective (6681-3622)
- Lismore Women's & Children Refuge (6621-2685)
- NSW DV Crisis Line (1800-656-463)
- 1800respect
- The Family Centre (1800-211-154)
- Life Without Barriers (6618-2600)
- Salvation Army Ballina (02) 5666 4605

Bunjum Board & Management are looking forward to continuing to work with all Bunjum Community Tenants in 2025.

